

pCon.planner – Batch Rendering Service (2023-12-15) Installation Instructions

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1 Requirements

For operating the software pCon.planner – Batch Rendering Service (EGR-BRS), the following is required:

- a pCon.login¹ account with pCon.planner – Batch Rendering Service: Server License² for EGR-BRS
- a system with an up-to-date Microsoft Windows 10 (64 Bit)

In order to export render jobs for the EGR-BRS, a pCon.planner PRO license with BRS Feature is required. The feature depends on the license system used for pCon.planner:

- pCon.login: P-PL-X with feature: BatchRendering(ClientAccess)
- Safenet: P-PL-X Pro with feature: P-PL-X BRS-Client

For using the Batch Rendering Service Server License, we recommend creating a new pCon.login user account (for example brs-user@domain.com). Follow the pCon.login invitation routine to create this account. If EGR-BRS is installed as a personal application, the pCon.login account of the person in charge of EGR-BRS should be used.

2 Installation

The EGR-BRS needs to be installed manually. Administrative rights are required.

Start the installation by opening the zip-file and unpacking it completely. To start the installation run the EGR-BatchRenderingServer setup.exe, then follow the installation instructions.

If you check the network shares of your system, you should have a share called *EGR-BRS*. The *In*-folder contained therein will be needed later. The whole network path to said folder has the following structure: “\\<SERVER-NAME>\EGR-BRS\In”.

3 Start

The software should never be executed with administrator rights.

With the symlink on your desktop or the reference in your Start menu you can execute the file *BatchRendering.exe*. At the first start the application will request pCon.login information and create login as well as configuration files in <ProgramData>\EasternGraphics\EGR-BRS. You may modify the containing *config.txt* to change the network port (Default: 8080) to a custom one with *custom_hostname_for_user = :80* (80 being an example network port).

¹ Information about pCon.login: <https://login.pcon-solutions.com/en/help>

² Licenses can be requested via egr-orders@easterngraphics.com

4 Configuration of pCon.planner

Open pCon.planner 8. Go to the *Application* menu and click *Settings*. Add the *In* folder of the EGR-BRS as a *Render Job Folder* under the tab *Miscellaneous*. This should be the “\\<SERVERNAME>\EGR-BRS\In”.

5 Test Configuration

To test the configuration, you can create a simple project (e. g. a papered wall). Then open the *Image* dialog in pCon.planner (*Presentation* tab). Click the *Batch Rendering* button to export the job.

6 Software Updates

You will receive an e-mail containing a link to the updated version. Download the setup, stop any running EGR-BRS instance and run the new setup with administrative rights. Follow the installation instructions and then start the EGR-BRS again.

Note:

You can download the latest version of the EGR-BRS here:

https://downloads.pcon-solutions.com/EGR/BatchRenderingService/latest/egr-brs_setup.zip

7 Troubleshooting/ Known issues

- The licensing system uses a 10-minute interval. Due to a malfunction, it is possible that a blocked license is not shared correctly. Current solution: Wait up to 10 minutes.
- In case you run the application with administrator rights the software may cease to work. Please check the privileges on <ProgramData>\EasternGraphics\EGR-BRS. If the problem persists, delete said folder.
- The application was developed for Windows 10. It is possible that certain functions do not work correctly with different Windows versions in or Windows Server environments.

Legal remarks

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